

**Letter of Agency**

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TO: All CAPs, ILECs, CLECs, ISPs, IXCs, ICPs, DLECs, BLECs,  
Interconnects and Equipment Manufacturers, VARs and Systems Integrators

We, \_\_\_\_\_,

hereby named as customer, under the terms of this agreement and by this letter authorize Backbone Communications, Inc. to act as agent in all dealings with all of the above by this agreement.

This letter also authorizes Backbone Communications, Inc. to receive information regarding billing and credit matters related to the service that Backbone Communications has ordered for the customer.

The customer assumes full responsibility for the bill. This letter, in no way, relieves the customer of their responsibility to pay the bill for this particular service.

This letter also designates Backbone Communications, Inc. to act as our agent for coordination and ordering the discontinuance of services provided by any of the above mentioned companies if required to implement Backbone Communications services.

This authorization does not preclude our ability to act in our behalf when we deem it necessary. This authorization shall remain in effect until further notice by the undersigned.

This Letter of Agency supercedes all previous LOA's.

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

- |                |                                     |        |                                     |
|----------------|-------------------------------------|--------|-------------------------------------|
| * CAPs:        | Competitive Access Providers        | ISPs:  | Internet Service Providers          |
| ILECs:         | Incumbent Local Exchange Carriers   | IXCs:  | Interexchange Carriers              |
| Interconnects: | Equipment Providers                 | CLECs: | Competitive Local Exchange Carriers |
| ICPs:          | Integrated Communications Providers | DLECs: | Data Local Exchange Carriers        |
| BLECs:         | Building Local Exchange Carriers    | VARs:  | Value Added Resellers               |